

Press Release

(March 16, 2020)

“FOR IMMEDIATE RELEASE”

Pea Ridge Public Service District Coronavirus Preparedness

BARBOURSVILLE / HUNTINGTON, WV (March 16, 2020) - In the consideration of the health and safety of the residents and the communities we serve, Pea Ridge PSD has activated a coronavirus preparedness plan. This applies to Pea Ridge PSD, Village of Barboursville, and Williamsburg Colony Customers.

First, to minimize the social exposure of the coronavirus (COVID-19), we ask our customers to conduct business with Pea Ridge PSD using the phone, online, or drop-off box options. If customers refrain from going into the Business Office, this will allow less physical contact and possible spread of the virus. For those customers that must go to the Business Office, please have all paperwork completed beforehand and attempt to keep the office visit to a minimum time frame. Customers should call the Business Office at 304.736.6711 during regular business hours of 8 am to 4 pm, Monday through Friday to discuss any questions, make payments, and determine if their business requires a visit to the Business Office.

Secondly, in honoring the West Virginia Public Service Commission’s request and in agreement with the effort to keep our consumers safe during the coronavirus pandemic, Pea Ridge PSD will suspend utility service terminations except where requested by a customer or is necessary as a matter of public safety. This is effective immediately and until further notice. This halt in the termination of utility services for non-payment of wastewater charges should not be considered an authorization to stop paying for the utility services but is an effort to maintain public health and safety in a unique health situation in our area.

We want to remind all our customers that these plans will not interfere with your day to day wastewater service from Pea Ridge PSD. Thirdly, Pea Ridge PSD will continue to monitor this situation and any updates provided by the Center for Disease Control, World Health Organization, The State of West Virginia and other state and federal organizations. Please see our website www.pearidgepsd.com for updates and any emerging measures we may implement or modifications in our plans during this rapidly and continuously developing situation.